



The only security guarantee recognised by the Neighbourhood Watch.



Door security is complicated. It takes the right package of hardware, expertly fitted to bring total security to your home.

Through knowledge built over 175 years and cutting edge product innovation, ERA has the hardware range and expertise to bring you complete peace of mind.

Your new doors are so secure, if a break-in happens we will:

Fully replace the damaged door

Give you a £5,000 cheque as compensation

Ask us to fit an ERA Invincible Alarm System and we'll double your compensation to £10,000.



- ✓ Remote monitoring and control from anywhere in the world
- ✓ Automatic alerts/ notifications
- ✓ RFID Contactless Tag user identification
- ✓ Zone naming for easy identification of affected area



Registering your guarantee couldn't be simpler

Just follow these simple steps:

Installation Complete
Once your doors are installed

Register guarantee
Log on to erahomesecurity.com
Click Register Your Guarantee Now.

Confirmation
We will send you an email confirmation with your guarantee certificate and registration number should you ever need it.

If you don't have access to email, you can register by calling: FREEPHONE 0800 0833 302

How to make a claim?

If your home has been broken into through a door covered by the ERA Total Security Guarantee, please follow the below steps:

Urgent Action
Immediately call the police to report the crime. Ask them for a Crime Reference Number. Secure the effected door.

Notify the installer
Contact your installer or call our claim line to let us know. We can then guide you through the next steps.

Assessment
An ERA Expert engineer will assess the property to establish what has been comprised during the break-in.

Following the assessment, if it's found that components covered by the ERA Total Security Guarantee have failed during the break-in, you will be entitled to: a full replacement of the damaged door and, a cheque for £5,000 to compensate you for the inconvenience of the break-in.

Please visit ERA's website for full terms and conditions, care information and operation guidelines: www.erahomesecurity.com.